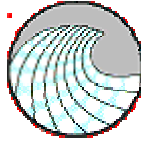




International Association of Facilitators
The Art and Mastery of Facilitation – Worlds of Change
Toronto, Ontario, Canada
April 27 – 30, 2000



World of Diverse Perspectives

LET YOUR FINGERS DO THE TALKING

Debbie Arsenault

Wayne Arsenault

Deachman & Associates Inc.
132 The Queensway North
Keswick, Ontario L4P 3C8 Canada
Phone: (905) 476-1688
Fax: (905) 476-4801
E-Mail: dai@ils.net

In this workshop session, participants will learn how to use groupware technology to enhance conventional methods of facilitation. They will develop an understanding of technical tools and techniques to open up communication, reach consensus, and improve meeting performance.

Using a portable decision support network of laptop computers and skilled facilitators, participants will experience what an electronic facilitated session is all about. They will learn how to add value to their programs and ensure stakeholder return on investment.



This session comes alive with real application templates of Deachman & Associates most successful sessions.

The Session

Participants will experience four electronic meeting scenarios using Decision Support Technology. All have been used with real clients and are best practice examples of what works.

Strategic Planning

Experience the power of electronic tools and techniques to facilitate a truly effective strategic planning session, by helping participants collaborate and make decisions effectively.

Joint Application Development

Participate in a JAD session using groupware tools to engage attendees in brainstorming requirements and prioritizing electronically.

360 Degree Feedback

Experience a technology based analysis tool to facilitate a 360 degree feedback program in real time and view the results immediately.

Large Conferences

Learn how to use decision support technology with large audiences to make a truly interactive event.

Client References

| Company | Name & Title | Session Type |
|----------------------------------|--|---------------------|
| Clarica | Huber St. Onge, VP, Human Resources | Strategic Planning |
| Ontario Construction Secretariat | Scott Macivor Chief Executive Officer | Strategic Planning |
| Sears | Ivan Hampton, Outlet Manager | JAD |
| Royal Bank | Charlie Wright Senior Manager, Systems Development | JAD |
| Prudential | Michele Darling, VP, Human Resources | HR Planning |
| Eventives | Janet Victor, | President |

BIO

Debbie and Wayne Arsenault have facilitated over 800 sessions using decision support technology. Their expertise ranges from Strategic Planning, Human Resource Development, Joint Application Development, to Developing New Products and Services...and that's just the beginning. Their sessions have varied in size from 10-300 participants, with extraordinary results.